

## FACILITY MAINTENANCE GUIDE



# WHAT TO EXPECT & HOW TO GET YOUR ROOF CHECKED OUT AFTER THE STORM



## ON-CALL & FULLY-EQUIPPED



Currently, North American Roofing crews are safely mobilized and ready to help get our customers back in business. As authorities permit and allow vehicles to travel on roads for travel, we:

- Enter dispatch requests immediately
- Coordinate response and provide customer with a Dispatch ID number
- Dispatch crews when crews can safely travel and access the roof
- Find a solution and then begin to address repair needs and leaks
- Communicate with the customer immediately if temporary repairs were made or if another contractor is required (HVAC, plumbing, electric, etc.)
- Report and provide accurate quotes on all major repairs
- Provide photo-documented reports showing conditions and work completed so you can file your claim quickly!

[SERVICE@NAROOFING.COM](mailto:SERVICE@NAROOFING.COM) ■ 866-567-2064

### - ROOFING WITH INTEGRITY -

For upfront rates\* and peace of mind after the storm, call your North American Roofing Account Manager or 866-567-2064.

\*Rate includes travel, 2 hours on the roof, and any materials needed for routine repairs.



Most Trusted. Most Respected.