

StarCare™ is a commercial roofing maintenance program that helps keep roofs in top condition, minimizing the need for repairs and helping to extend their lifespan.

### How Does StarCare Benefit You?

- Extend the life cycle of your existing roof systems.
- Avoid premature roof replacements.
- Maintain adherence to roofing manufacturer warranty requirements.
- Avoid surprises and costly repairs with regular inspections and proactive maintenance.
- Tax deductible
- Predetermined Service Rates for timely service & processing.
- 3 Plan Options and flexible selection by facility.

WITH THREE DIFFERENT PLANS TO CHOOSE FROM, STARCARE OFFERS COMPREHENSIVE COVERAGE FOR ALL TYPES OF COMMERCIAL ROOFS.

#### CORE

##### What is included in CORE?

- Set Service Rates & NTE
- Dedicated Customer Service Rep (StarCare Coordinator)
- Online Roof Portfolio w/ Dispatch Request Options
- Annual Inspection
- Annual Review with Account Manager

##### CORE Deliverables to You:

- Comprehensive inspection report including:
  - Overview and Observation Photos
  - Deficiency Photos (Recommended Repairs)
- Proposal for Recommended Repairs
- Review with Account Manager

#### CHOICE

##### What is included in CHOICE?

- Set Service Rates & NTE
- Dedicated Customer Service Rep (StarCare Coordinator)
- Online Roof Portfolio w/ Dispatch Request Options
- Annual Inspection
- Annual Review with Account Manager
- Annual Preventative Maintenance Performed
- Semi-Annual options available for Choice on inspection, maintenance, and review with account manager

##### CHOICE Deliverables to You:

- Comprehensive inspection report including:
  - Overview and Observation Photos
  - Deficiency Photos (Recommended Repairs)
- Preventative Maintenance Photos
- Proposal for Recommended Repairs
- Review with Account Manager

#### COMMAND

##### What is included in COMMAND?

- Set Service Rates & NTE
- Dedicated Customer Service Rep (StarCare Coordinator)
- Online Roof Portfolio w/ Dispatch Request Options
- Semi-Annual Inspection
- Semi-Annual Review with Account Manager
- Semi-Annual Preventative Maintenance Performed
- Progressive Capital Planning Report
- Annual Moisture Scan & Report

##### COMMAND Deliverables to You:

- Comprehensive inspection report including:
  - Overview and Observation Photos
  - Deficiency Photos (Recommended Repairs)
- Preventative Maintenance Photos
- Proposal for Recommended Repairs
- Review with Account Manager
- Moisture Scan Report
- Progressive Capital Planning Report

#### ABOUT NORTH AMERICAN ROOFING

As a trusted industrial commercial roofing contractor, our primary focus is to build on our relationship by anticipating your roof's needs, not the next sale. By standing on a foundation built on integrity through exceptional engineering and customer service, we hope to earn your trust today and into the future. We have been providing commercial roofing with integrity since 1979!

